# Hope into Action Accommodation Referral Form



Enabling churches to house the homeless

#### About this form

This form helps us decide whether the applicant is suitable for our supported accommodation.

#### Who fills it in?

The referring party (referrer) with the applicant's input if possible. Section 11 may be filled in by the referrer alone. The form must be completed <u>fully</u>; if a section is not relevant, please state N/A instead of leaving blank. If you are a church referrer we may call to discuss things further.

OR

An **applicant themselves.** If something does not apply to you, please write N/A in that section. Self referrals take more time, as we seek information and references. You can choose whether you'd like to fill in Section 11 for yourself or not.

# What happens next?

- We will let you know we have received the application.
- If eligible, the applicant will be invited for initial interview. After this they may be invited for further assessment. Please be aware that this process can take several weeks.
- The referring party and/or referee will be informed of the outcome.
- Please note that housing may not be available immediately. Applications may be held on file until vacancies arise.

#### What if the applicant is not accepted?

The referring agency and/or applicant will be informed, giving reasons for the decision.

# <u>Please include reference to the following</u> documents where relevant:

- Mental Health Diagnoses
- CPA (Care Plan Approach)
- MAPPA (Multi-Agency Public Protection Arrangements)
- MARAC (Multi-Agency Risk Assessment Conference)
- Risk assessment (including OASys/safercustody or equivalent)
- Pre-sentence report and list of previous convictions including spent convictions
- Prescribed medication sheets
- Two references preferably one personal (such as a minister) and one professional (such as offender manager or employer)

If these documents are available we will need them <u>before</u> interviews can take place. If the above are not available, we require written information equivalent in nature

 Any other information which you feel will support the application

#### Please return this form to:

Becky Clarke
Hope into Action: Coventry
The Halo Centre
Progress Way
CV3 2NT

Becky.Clarke@hopeintoaction.org.uk

OFFICE USE ONLY	City receiving referral:	Date received	If no vacancies, keep on file until (6 months from date received)
	Name of HIA team member receiving referral	Date acknowledged to referrer/ applicant	Would the applicant like this shared with other HIA cities?

1) Applicant declaration & consent I confirm that the information I have given is correct. I understand that if any information I have provided is found to be false you may withdraw any offer of housing, or if I have already moved into a Hope into Action property you may take legal action, which may result in you asking me to move out. I understand that withholding any information which raises the risk element of my assessment may also result in me losing my accommodation and support. I give permission for you to obtain further information from other relevant agencies, which may include Probation, Social Services, local authority housing departments, local authority housing benefit departments, the Police, Local Authority and benefit agencies, amongst others. Under the Data Protection Act 1998 we are required to obtain consent to share information about you with other agencies and organisations who may be involved in providing services to you. You have a right to prevent this and therefore you do not have to consent if you don't want your information shared. However, it may be difficult to provide you with the services you need if you do not give your consent. Please also read and sign the 'Permission to Exchange Information' document at the end of this form and ensure you understand our Privacy Policy. Signed (applicant) Date

# **Applicant details**

Print name

Full name			
Previous names			
Address			
Postcode		Home phone number	
Mobile number			
N.I. number		Nationality/ethnicity	
Right to remain ID (if required)		Do they have 'right to rent'?1	☐ Yes ☐ No
UK/ European Passport Number		Other ID seen	
Date of birth		Age	
	☐ Male ☐ F	emale  Trans	Fluid or non-binary
Gender identity	Are you the same sex you we as above? <sup>2</sup> Yes	ere at birth and is this the	e same as your gender identity  ] Prefer not to say

<sup>&</sup>lt;sup>1</sup> Please refer to list of required ID and documentation for further clarification

<sup>&</sup>lt;sup>2</sup> We apologise if this question seems insensitive, but we have 'male' and 'female' homes and want to ensure if homed, you are comfortable with what's offered

		Please note your EW and F&S volunteer maybe a different gender to you, please note if this may be difficult for you.  That's fine This may be an issue (please give us more information)							
	Do you need someone to sign for you?	Yes No	☐ Yes ☐ No						
	Do you need information in Braille?	☐ Yes ☐ No	☐ Yes ☐ No						
	Do you have any mobility issues?	Yes No	☐ Yes ☐ No If yes, please give details:						
	Do you need an interpreter?	Yes No	nguage?:						
	Where would you like to be housed? (if 'anywhere' this form may be shared with other HIA locations)								
	Would you be prepared to move to another city?	☐ Yes ☐ No							
Ne	xt of kin details			_					
	Name								
	Relationship to you								
	Address								
	Phone number								
	Are we able to contact th emergency or if we have (If not who would you like us	concerns*?							
*We	may need to contact then	n should you aba	ndon the property or leave us whilst still owin	ng money for exam	ple				
Ch	ildren and dependa								
	Do you have (or have you			☐ Yes	□ No				
	Are they 'dependent'? (are	e you the primary	care giver who gets the child benefit etc)	☐ Yes	☐ No				
	Do they live with you?								
	Do you have other dependants? (eg: someone you care for who is reliant on you?)								
	Are / could you be pregnant or expecting a baby at the moment?								
	Please give details for any	y 'Yes' boxes tick	ed above:						

ts				
Animals are not permit	ted at HIA houses, do you have an pe	ets?		
2) Applicant's Su	<del></del>			
e areas in which you fe	eel you NEED support or are CURF	RENTLY	k as many boxes as you like, wheth RECEIVING support in: (This will chich you are WILLING to address)	
Tenancy	Keeping your room/home safe, clean and tidy		Learning how to cook	
	Warnings or evictions		Arranging repairs	
Crime	Offending behaviour		Violent / aggressive or threatening behaviour	
Health – substance misuse	Drug reduction programme		Alcohol problems	
	Getting a doctor		Depression	
Health –	Exercise		Hygiene	
physical & mental	Disability issues		Mental health & wellbeing (includes counselling, specialist support or general improvements)	
Meaningful use	Volunteering		Interests / hobbies	
of time & volunteering	Short courses for leisure		'Giving back'	
	Employment		Training	
Employment,	Education		Job applications & CVs	
education, training	Literacy / numeracy		Gaining basic qualifications (e.g. English, Maths)	
Social & family	Family links (this may include drawing closer or pulling away depending on their influence)		Making new friends (and positive influences)	
relationships, inc. support networks	Re-establishing or maintaining contact with children		Gaining custody or contact of children	
	Other social networks		Isolation	
Cinana O hardardia	Paying rent / bills		Claiming benefits	
Finance & budgeting	Budgeting		Clearing debts	
Diversity:	Cultural needs		Religion / faith	
Diversity	Sexual orientation			

Domestic abuse

Gambling

Other

Legal matters not related to offending

Help with language

	riease state any other areas in which you need support.							
	3) Current accom	modation d	letails					
	☐ No fixed abode	☐ Rehab un	it	☐ Priva	te rented			
	☐ Rough sleeping   ☐ Prison     ☐ Council tenancy with							
	☐ Sofa surfing	☐ Hospital		Hous	☐ Housing association tenancy with			
	☐ Friends / family	☐ Foster car	re	☐ Host	el provided b	у		_
	☐ Parental home	☐ Bed & bre	akfast	Supp	orted housir	g with		
Но	using History							
	Have you ever lived in	shared accom	modation'	? (Not inc	uding friend:	s / family)	☐ Yes	□No
	If yes, what was your e	experience like	?					
	Have you ever lived in	independent a	ccommod	ation?			☐ Yes	□No
	If yes, please give deta	ails, including d	lates, type	of housir	ng and <b>reas</b>	on for loss of tenancy		
	Where have you lived	for AT LEAST	the past fi	ve years?	(Include an	y hospital or prison stay	rs)	
	Address		From		То	Reason for leaving		

Have you ever bee	en evicted?			☐ Yes ☐ No
If yes, was the evid	ction for any of the	following reasor	ns:	
Because you were	-	ŭ		☐ Yes ☐ No
_	e harassing someo	ne		☐ Yes ☐ No
Because of non-pa	· ·			☐ Yes ☐ No
_	e drug taking / deal	lina		☐ Yes ☐ No
Because of noise		9		☐ Yes ☐ No
Because of ASB	naidan d	<u> </u>		☐ Yes ☐ No
Bookago or Aleb				
Which local author the greatest local of				
Are you on a local register?	authority housing	☐ Yes ☐ No		
If yes, please inclu housing application homelink number:	• •			
Have you applied t supported housing	•	☐ Yes ☐ No If yes, give det	ails of agencies and respon	ses received.
	-		k and move to section ive details of most recent	
	Offence:			
	Length of sentend	ce:		
	Prison number:			
∐ Prison	Likely release da	te and type of re	elease:	
	Name and addres	ss of prison:		
	Offender manage	er / probation de	tails:	
Community	Offence: Please tick all tha	ıt apply:	☐ Prohibited Activity	☐ Specified Activity
Order	Exclusion		☐ Programme	☐ Curfew
Suspended	Residence		Supervision	Attendance Centre
Sentence Order	☐ Mental Health	Requirement	☐ Drug Rehabilitation	☐ Alcohol Treatment
	Start date:		Finish date:	
Licence	Offence:	er 🗌 Extende	ed Licence	ntion Curfew
	Start date:		Finish date:	

Diago.		dotoile of	most offenses	aui		-44
riedse i	proviae	uetalls of	past offences,	crimes or	investig	ations:

	Tick all that app Arson	ly:		☐ Yes ☐ No
	Risk to children	n		☐ Yes ☐ No
Do you have any history of	Sex offences	•		☐ Yes ☐ No
the following:	Offense agains	st vulnerable adults		☐ Yes ☐ No
		/ GBH/ DA etc)		☐ Yes ☐ No
	Child Protection	n Issues		☐ Yes ☐ No
	Supply of Illega	al Drug		☐ Yes ☐ No
Are you registered (or have y (1997)?	ou ever been reg	istered) under the sex offender	s Registration Act	☐ Yes ☐ No
Are you or do you think you radults?	nay be on the bar	red list for working with childre	n or vulnerable	☐ Yes ☐ No
Are you on a MARAC. If Yes	, please give deta	ils of IDVA:		☐ Yes ☐ No
Are you on a MAPPA. If Yes,	please give deta	ils of level:		☐ Yes ☐ No
Please give details of previous offences, charges or convictions	Date	Offence(s)	Sentence receive made	d or decision
(or attach list of previous convictions) *Please note you are not legally required to inform us of spent convictions³ but we value honesty so we can ensure the best support for you				
Please list any court cases/police investigations pending/ongoing, TIC or state none				

 $<sup>^3</sup>$  See  $\underline{\text{https://unlock.org.uk/court-makes-clear-spent-convictions-shouldnt-taken-account-housing-applications/}$  for further information

# 5) Substance use

Substance users must be stable or addressing their drug / alcohol misuse in a planned approach via support services. This is because of the difficulty managing health and safety problems caused by chaotic substance users in shared residential environments.

Are you using, abusing or have you ever used, any of the following?	Current	Previous	Never
Alcohol Amphetamines (speed) Cannabis Cocaine Crack Cocaine Crystal Meth Ecstasy Heroin Opiates/Opiods Ketamine 'Legal highs', i.e. New Psychoactive Substances (NPSs) Methadone Prescription medication Solvents Tranquillisers Other (please specify)			
Please tell us about your previous and current drug use			
E.g. how much did you use, how often, when was the last time, triggers or rea	asons for dr	ug use	
, , , , , , , , , , , , , , , , , , , ,		5	
Do you carry a Narloxone Pack?			] Yes □ No
Are you on or awaiting any drug or alcohol treatment programme?		Г	] Yes □ No
If yes, please give details of agency and programme:		L	] 103 [] 110 [
In a typical week how many units of alcohol do you drink? (if you're unsure at much you drink)	oout 'units' p	olease state v	hat and how
Please tell us about your current and previous alcohol use			
E.g. how much, how often, when was the last time, any triggers you're aware	of		
E.g. now maon, now often, when was the last time, any triggers you're aware	OI .		
6) Physical, Mental Health and Wellbeing			
Are you registered with a GP?			] Yes □ No
If yes, please provide name and address:			
Do you have any concerns about your:			
Mental / emotional health & wellbeing		Yes 🗌 No 🏻	Previously
Medical / physical health			Previously
Woodour / priyologi ficaliti	Ш	I CO LINU	i reviousiy

etc.):			
f you suffer from mental heal pehaviour, etc):	th issues how would we know	<i>i</i> you are becomin	g unwell (describe attitudes,
	time and employment at the things you have done, or		or would like to do to occupy your
Employment, education, train	ning		
Literacy / numeracy needs, i	ncluding help with language		
vial Notworks / famile	and friends		
<b>Please give some details abo</b>		th positive and n	egative
	and friends out your social networks, bot	th positive and n	egative
Please give some details abo		-	egative
Please give some details above Family links		Peers / friends	
Please give some details abo		-	
Please give some details above Family links		Peers / friends	
Please give some details above Family links	out your <b>social</b> networks, <b>bo</b> t	Other Faith grou	ups/clubs
Please give some details above Family links  Domestic Abuse  Do you feel Isolation / Ioneli	out your <b>social</b> networks, <b>bo</b> t	Other Faith grou	ups/clubs I networks we should be aware of (e
Please give some details above the same states and same states and same states are same states are same states and same states are same states	out your <b>social</b> networks, <b>bo</b> t	Other Faith grou	ups/clubs I networks we should be aware of (e
Please give some details above Family links  Domestic Abuse  Do you feel Isolation / Ioneli  8) Financial situation  What is your current	ness  Jobseeker's Allowance Employment Support Al	Peers / friends  Other Faith ground  Any other social gangs you're try  (JSA)  lowance (ESA)	ups/clubs  I networks we should be aware of (eving to avoid etc)  Working Tax Credits (WTC)  Child Tax Credits (CTC)
Please give some details above Family links  Domestic Abuse  Do you feel Isolation / Ioneli  8) Financial situation  What is your current income?	ness  Jobseeker's Allowance Employment Support Al	Other Faith ground Any other social gangs you're try	I networks we should be aware of (eving to avoid etc)  Working Tax Credits (WTC) Child Tax Credits (CTC) Income Support (IS)
Please give some details above Family links  Domestic Abuse  Do you feel Isolation / Ioneli  8) Financial situation  What is your current	ness  Jobseeker's Allowance Employment Support Al	Other Faith ground Any other social gangs you're try	ups/clubs  I networks we should be aware of (eving to avoid etc)  Working Tax Credits (WTC)  Child Tax Credits (CTC)

Do you have any rent arrears?	☐ Yes ☐ No If yes, please give details, including the amount owed, and any agreements you have made to repay them:
Do you have any other debts? (e.g. Loans from friends, Council Tax, benefit overpayments, payday or personal loans, credit cards, catalogues)	☐ Yes ☐ No If yes, please give details, including the amount owed, and any agreements you have made to repay them
9) Your goals, interest	ts and motivation
	ts you would like to develop? What would you like to see happen over the next two
T	nelp you? Please include anything else about yourself or your situation that will help le right type of housing for you.
Please place a cross on the li	ne to show how strong your <b>desire</b> is to change.
0 I have no desire to chan	
Can you give us an example	of how you have made a positive change in your life:
Please place a cross on the li	ne to show how <b>able</b> you feel to make the needed changes.
•	,
0 There's no way I can do it	5 10 I think I can do it with support I'm completely able to do it on my own
In what area(s) of your life, wi	ill you gain from our support the most?

# 10)Other agencies

If you are receiving help from any other person or agency, please list them here (e.g. doctor, social worker, Probation officer, community psychiatric nurse, advocate, family, friend etc.). Hope into Action may contact them as part of our assessment process to discuss your housing and support needs. It is essential Hope into Action has this information to ensure we can offer appropriate accommodation and support.

Name(s)	Job title & agency	Contact address	Telephone & email address

# 11) Risk of harm assessment / Safety issues

\*Referrer can choose to complete this either with the applicant present or not.

PLEASE INCLUDE ANY AGENCY RISK ASSESMENTS WITH THIS APPLICATION

Referrer, please indicate whether you consider the applicant to present a risk in any of the following categories:  *If you can not give an educated answer please state so and we will contact alternative sources	☐ To self ☐ To the community ☐ Towards staff ☐ Towards previous victims ☐ Towards other tenants ☐ From others		
Is there any history of the following (prosecuted or otherwise):			
By the client?	Towards the client?		
☐ Physical abuse	☐ Physical abuse		
☐ Mental abuse	☐ Mental abuse		
☐ Sexual abuse	☐ Sexual abuse		
☐ Racial abuse	☐ Racial abuse		
☐ Verbal abuse	☐ Verbal abuse		
☐ Intimidation/Bullying	☐ Intimidation/Bullying		
☐ Damage to property	☐ Damage to property		

<ul><li>What will incr</li><li>How severe w</li><li>What is the control</li></ul>	rease / reduce the would this be? How	risk? What typ v likely is this t applicant living	considering the following to pe of harm is likely to occuto happen?  g in a Hope into Action pro	ur?
Referrer's details				
Name				
Job title				
Address				
Postcode			Contact number	
Email address				
Relationship to Applie (please include whethe personal or professional capacity)	er it's a			
How long have you k them?	nown			
How often do you see Will this continue ond are housed?				
Referrer's assessn	nent			
What is the current h	ousing situation of	the applicant?	Why do they need suppo	orted housing?

Why do you feel Hope into	Action would be a suitable supported housing	option for th	e applicant?	
<ul> <li>Risk of harm</li> <li>Offending history/ li</li> <li>Behaviour traits</li> <li>Attitudes (especially</li> <li>Motivation to addre</li> <li>Attendance and eng</li> </ul>	clude information about the following points:  kelihood of re-offending  y on cultural / racial diversity, gender, sexual of ss support needs gagement with support agencies, e.g. Probation that would be helpful to staff assessing sui	on, drug/alco		
	the applicant's suitability to live in shared sup f you don't know them well enough to make ir			
What is the current and future level of contact you plan to have with the applicant?				
I confirm that to the heat of	my knowledge, the information contained with	hin this appli	cation is truthful, accurate	
I confirm that, to the best of my knowledge, the information contained within this application is truthful, accurate and as complete as possible.				
Signed (referrer):		Date:		

# **Permission to exchange Information Agreement**

To be read and discussed by Empowerment Worker before signing<sup>[1]</sup>:

To provide a service, agencies need to exchange information. This can include councils, doctors, housing providers, specialist services, Job Centre Plus, Social Services and so on.

1. Time is saved if you give *general permission* to exchange information. You can request to change the agreement at any time.

### Alternatively:

2. You may want to **exclude some agencies** or prefer us to **ask each time** we contact people.

Even with permission we will not pass on information unnecessarily, and *will not disclose personal information to family, friends or other private individuals* without your express permission (ideally written). In some limited situations, for example; if there is an order from a court, a Safeguarding or criminal activity concern or if there is an urgent matter of public safety – information may be passed on without asking.

Please also be aware that both the Church Leader and 'Friendship & Support Group' may be privy to information, to enable them to support you better. Likewise, if you should disclose something to them that they feel we (as your Empowerment Worker and landlord) need to know, they are within their rights to pass this information on to us.

If you would like a matter to remain confidential between yourself and the Hope into Action, please let your Empowerment Worker know. Confidentiality and human rights laws dictate that a matter can't and shouldn't stay confidential if your safety (or the safety of others) is threatened, if a child's safety is involved or if it is a matter of National Security.

### **AGREEMENT**

Hope into Action will hold personal information about you in line with the Privacy Notice (attached).

Please sign below if you agree we can exchange information about you. You may alter parts you do not agree with. You can revoke your consent at any time by notifying us of your wish to do so. If you revoke your consent, please be aware we may no longer be able to provide you with support services and accommodation.

## 1. Agencies providing services

I agree that agencies providing welfare/support services may exchange information about me. I understand that this may include organisations such as probation, housing, Social Services, advice agencies, my church Friendship and Support Group and Church Leader, councils, Job Centre Plus and other relevant bodies.

#### 2. Doctors and other health workers

I agree that my doctor(s) and other health workers may give information about myself to agencies helping with my housing and other problems.

<ol><li>I would like to specify that Hope Into Action should NOT share any personal inforn with</li></ol>	nation about me
I would like to give the following instructions:	

- I understand that personal information will only be passed to agencies able to keep that information secure within General Data Protection Regulations guidelines (GDPR) and other applicable data protection laws.
- I understand that, I have a right to access records and other personal information about me which are kept by HIA UK and a right to have my personal information deleted or the use of it restricted (on the grounds specified by law).

Signed:	Date:
Print Name:	
Witnessed by Empowerment Worker:	
Signed:	Date:
Print Name:	

11 Note for EWs – please always offer to read this document aloud for tenants to confirm understanding.

Please also ensure they have access to a copy of the privacy notice too – found here: <u>Data Privacy Notice for tenants</u> <u>20190109.docx (sharepoint.com)</u> (ie: in a House Folder at the property). For franchise tenants the privacy notice is here: <u>Data Privacy Notice for franchisee tenants 20190515.docx (sharepoint.com)</u>